



Why am I getting a Red Passes for Non-Compliance?

- Red Passes for Non-Compliance are issued to individuals who have not met the University's Penn Care's [Screening Testing](#) Requirements.

When Are Red Passes for Non-Compliance issued?

- Red Passes for Non-Compliance are issued on Tuesday mornings.

How do I remove my Red Pass for Non-Compliance?

- Red Passes for Non-Compliance can only be removed by attending a screening test at either DuBois or Houston Hall. You do not need a red pass nasal test.
- The Red Pass for Non-Compliance will be removed the day after you have tested.

Can I remove a Red Pass for Non-Compliance on the day I receive it?

- No, you cannot remove a red pass for non-compliance the day you receive it.
- Only attending a screening test can remove a red pass for non-compliance. The red pass will be removed overnight.
- Please ***do not*** call the COVID Resource Call Center, the Penn Open Pass Call Center, Student Health or Campus Health asking them to remove the red pass. They will not be able to help you.

Is there something I can do to remove my Red Pass sooner?

- No. This is an automated system.
- Please ***do not*** call the COVID Resource Call Center, the Penn Open Pass Call Center, Student Health or Campus Health asking them to remove the red pass. They will not be able to help you.

Do I need to schedule a screening test to remove my Red Pass for Non-Compliance?

- You do not.
- You can walk into either the tent at DuBois or Houston Hall with a Red Pass for Non-Compliance to be tested.

Can I prevent this from happening again?

- Yes: make sure you are tested every other week (or at a frequency consistent with your specific requirements)
- Scheduling your test in advance every 2 weeks is the best way to prevent this from happening again.
- BY doing so, you will receive an appointment reminder 24 hours in advance of your appointment.
- We recommend all students schedule their test through the end of the semester.